

Caring Factor Survey–Caring for Coworker (CFS-CC)

Directions to employee:

This is a survey that measures your perception of caring by your coworkers. It would be very helpful if you would respond to each of the 10 statements below about how you feel regarding the caring behaviors of your coworkers. In health care, employees spend a great deal of time and effort taking care of patients, but we do not understand the level of caring that is experienced between the staff members. The information you provide by completing this survey will help us understand the extent that you, as an employee, believe caring is demonstrated by your coworkers. Within the theory of caring as proposed by Watson, caring for others occurs in 10 specific ways, which are each addressed within this very brief survey. We would like to know to what degree these behaviors are observed by you among your coworkers. If you are able to respond to this survey, we thank you for your time and consideration. If you are unable to respond, we understand and respect your decision.

If you do want to participate in this survey, please read the following instructions and respond to the 10 statements. If you have additional questions about the survey, or would like to know about the results of this survey, you can contact:

John Nelson, President, Healthcare Environment
jn@hcenvironment.com

Thank you for your time and consideration in helping with this important work!

Instructions: Please read each statement as it relates to your perception of caring demonstrated by your coworkers. You will be asked to indicate how much you agree or disagree with each statement. Please mark your responses by putting a checkmark next to the number that best represents your opinion. For example, if you strongly agree with the statement, you put a checkmark next to #7.

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Strongly Disagree 1	Disagree 2	Slightly Disagree 3	Neutral 4	Slightly Agree 5	Agree 6	Strongly Agree 7
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1. Every day I am here, I see staff members caring for each other with loving kindness.

1 ____ 2 ____ 3 ____ 4 ____ 5 ____ 6 ____ 7 ____

2. As a team, my coworkers are good at creative problem solving to meet each other's individual needs and requests.

1 ____ 2 ____ 3 ____ 4 ____ 5 ____ 6 ____ 7 ____

3. My coworkers acknowledge and respect my belief system.

1 ____ 2 ____ 3 ____ 4 ____ 5 ____ 6 ____ 7 ____

4. When part or all of our team needs to learn something new, my coworkers are good at making sure we use teaching methods that everyone will understand.

1 ____ 2 ____ 3 ____ 4 ____ 5 ____ 6 ____ 7 ____

5. My coworkers encourage me to practice my own spiritual beliefs as part of my self-caring and healing.

1 ____ 2 ____ 3 ____ 4 ____ 5 ____ 6 ____ 7 ____

6. My coworkers respond to me as a whole person, helping me respond to all my needs and concerns.

1 ____ 2 ____ 3 ____ 4 ____ 5 ____ 6 ____ 7 ____

7. My coworkers have established a helping and trusting relationship with me.

1 ____ 2 ____ 3 ____ 4 ____ 5 ____ 6 ____ 7 ____

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8. Our health care team always seeks to create a healing environment that recognizes the connections between body, mind, and spirit.

1 ____ 2 ____ 3 ____ 4 ____ 5 ____ 6 ____ 7 ____

9. I feel that I can talk openly and honestly about what I am thinking, because my coworkers respect my feelings, no matter what my feelings are.

1 ____ 2 ____ 3 ____ 4 ____ 5 ____ 6 ____ 7 ____

10. My coworkers acknowledge and are supportive of my beliefs regarding a higher power.

1 ____ 2 ____ 3 ____ 4 ____ 5 ____ 6 ____ 7 ____

11. Please describe the attitudes, behaviors, and/or actions that led to your answers.

12. Please put a checkmark next to the one that is closest to your race/ethnicity.

- ☐ Hispanic
- ☐ White
- ☐ Non-Hispanic
- ☐ Hispanic Black
- ☐ Non-Hispanic Black
- ☐ Asian American / Pacific Islander
- ☐ Alaska Native / American Indian
- ☐ Other _____